



Citizens Advice North Lincolnshire offers confidential advice online, over the phone, and in person, for free.

We give people the knowledge and confidence they need to find their way forward – whoever they are, and whatever their problem.

Job title: Adviser (Foodbank)

Location: Scunthorpe, North Lincolnshire (currently remote working)

Closing date: 12 October 2020

Salary: £25,150 pro-rata per annum

Employment type: 12 months

Hours per week: 22

Interview dates: 21 October 2020

Working in partnership, Citizens Advice North Lincolnshire and Scunthorpe Foodbank are establishing a specialist advice service that aims to help visitors experiencing poverty and financial insecurity.

The service will provide advice for people to:

- Maximise household income through support to claim benefit entitlements and challenge decisions and prepare appeals
- Arrange affordable and sustainable debt management solutions
- Manage household budgets and make savings, e.g. through energy switching
- Find and enter employment to increase household income

The project aims to progress a 'more than food' approach at the food bank; in particular enabling people to address the fundamental cause of their problems and embed financially capable habits and behaviours to build resilience for the future.

Support will vary from one hour to upwards of six over multiple sessions and range from a quick interaction designed to empower visitors to take action themselves through to full advice and casework and/or specialist referral.

The Adviser will be a part of a small, but committed team with big ambitions that works cohesively and effectively together to get things done. All staff and volunteers are important and valued members of the team and, with the support of Citizens Advice North Lincolnshire and the Scunthorpe Foodbank the Adviser will be responsible for ensuring delivery of the project and funder targets are met in a pressurised environment.

Further information and details about how to apply is available to view

<https://docs.google.com/document/d/192ssKB4uNoQS5ASfajapt3YaFtPpRw3kTYmnuCQcTFw/edit?usp=sharing>