**Information about the services in North Lincolnshire**

**Libraries / Community Hubs**

Following the announcement on 31 October of national restrictions, all our facilities will be offering an appointment only service until the restrictions are lifted.

We will be offering:

* **Information, Advice and Guidance** which you would normally ask for at your local facility will still be available via telephone. Please contact 01724 297000 option 6 and your enquiry will be dealt with by the appropriate person. We may need to make you an appointment.
* **Access to our public computer network**will be available by appointment only at the following facilities:

Scunthorpe Central – Tuesday and Friday – 9.30am -12noon

The Angel, Brigg – Monday and Thursday  - 10am – 12noon

Baysgarth, Barton – Wednesday and Friday – 11am – 1pm

The Market Place, Crowle – Monday and Wednesday – 9.30am – 11.30am.

Epworth library – Wednesday and Friday – 9.30am – 11.30am

Access will be by prior booking only for a session of up to 45 minutes. These sessions are for urgent access to public services, for example to complete benefit claims and job applications.

Bookings can be made by calling 01724 297000 option 6

**Printing requests**– if you require any printing this can be emailed to [centralprints@northlincs.gov.uk](mailto:centralprints@northlincs.gov.uk). We will prepare this for you and we will ring you when it is ready to collect from your local facility.

**Ready Reads** is a ‘click and collect’ book loan scheme. Library staff will handpick a selection of books, which can then be issued to the customer’s library card, before being bagged up and a collection time arranged. This will be from the front entrance of your local library. These will be available from:

By appointment only:

Scunthorpe Central – Tuesday and Friday – 9.30am -12 noon

The Angel, Brigg – Monday and Thursday  - 10am – 12noon

Baysgarth, Barton – Wednesday and Friday – 11am – 1pm

The Market Place, Crowle – Monday and Wednesday – 9.30am – 11.30am

Epworth library – Wednesday and Friday – 9.30am – 11.30am

Riddings library – Thursday – 9.30am – 10.30am

Kirton Library –  Friday – 10am – 1pm

Winterton library – Thursday – 9.30 – 12noon

Customers wanting to stock up on reading matter are asked to [complete an online form](https://forms.office.com/Pages/ResponsePage.aspx?id=7VVmWP8siUCBl7TBC3s9o0UeLyQZA-BOmsRSudPQWNFUNDE3RVpISU5OUlM0R0RNNEM2WDBPMlZHSSQlQCN0PWcu)  about the kind of books they prefer. You can also contact us by telephone on 01724 297000 option 6. Customers will need to do this every time they would like more books, and are advised to do so several days before they need their next set of books, to allow time for loans to be processed.

The customer request and reservation system is still suspended and customers cannot request individual or specific books.

**Home Library service –**The Home Library Service will continue to serve existing clients and volunteers will contact their clients in the usual way.

**Mobile Library**service will continue and will be operating a Ready Reads service from the vehicle door.

Please note that Ashby Link remains closed for refurbishment and will reopen in the New Year 2021.

The following libraries will remain closed:

Messingham

Bottesford

Haxey

Broughton

Goxhill

Park