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| |  |  | | --- | --- | | |  | | --- | |  |   Helping our customers to be energy efficient and save money  **Powergrid - Energy Saving App launched** We’ve teamed up with the Energy Saving Trust to launch a new app which is packed with advice, guidance and top tips to help you be energy efficient in every room in your house. The Powergrid - Energy Saving App is free to download and provides independent advice so you can make informed decisions for your household. To download the app from the Apple Store click [**here**](https://server.smartmailer.tractivity.co.uk/link.aspx?q=) or from the Google Store click [**here**](https://server.smartmailer.tractivity.co.uk/link.aspx?q=).  **Make savings on utility bills** We’re part of Infrastructure North, a partnership which brings together local utility companies. Why not check out Infrastructure North’s latest leaflet which contains information and advice on how to save money on your electricity, gas and water bills. Click [**here**](https://server.smartmailer.tractivity.co.uk/link.aspx?q=) to view it.  **Access free energy advisors** As part of our partnership with Citizens Advice we fund specialist energy advisors who provide customers with support when it comes to changing their supplier, checking tariffs, solving billing issues and progressing concerns with their chosen energy supplier. The 'Powergrid Care Advisors' help thousands of customers get advice and support to save £100s a year for their household. To contact a Citizens Advice 'Powergrid Care Advisor' or find out more about free energy advice clinics call **0800 4480721** (North East and West Yorkshire).  **Money worries?** At Northern Powergrid we want to help our customers. If you have money worries, you can get clear impartial help, that’s on your side, backed by Government and free to use via: [**Money Helper**](https://server.smartmailer.tractivity.co.uk/link.aspx?q=) or by calling **0800 138 7777**.  Worried about debts or have missed payments? There is free, confidential and independent debt advice available. The government sponsored MoneyHelper can direct you to a debt adviser straight away by telephone or you can get support online via: [**Money Adviser Network**](https://server.smartmailer.tractivity.co.uk/link.aspx?q=)  **Sharing energy saving advice** We’ve launched a new digital campaign with a short animation to help our customers save energy and money. If you’re active on social media, you might see it over the coming weeks. Please give it a ‘share’, if you do, so your friends can also benefit from these energy efficiency tips too. Clicker [**here**](https://server.smartmailer.tractivity.co.uk/link.aspx?q=) to watch. | |